
Muizenberg Improvement District: Cleaning and Gardening Services

Monthly Report

May 2016

For review: 02/2014

OPS_002_v001

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1 INTRODUCTION

NCC Environmental Services (Pty) Ltd (NCC) was appointed as the service provider for the cleaning and greening services within the Muizenberg Improvement District (MID), with the mandate to provide a cleaning and maintenance/gardening service team tasked with the following responsibilities over a one-year period:

- To ensure that pavements, streets and fences in the MID area are kept clean and free from litter and weeds;
- To ensure that threats to public health and safety are reported to the MID office; and
- To ensure that various formal and informal green areas are properly maintained, regularly watered and kept free from weeds and litter.

2 OPERATIONAL AREAS

The MID has been divided into 4 operational areas (Figure 1). These areas can be ranked according to their priorities, the latter which has been determined based on the following criteria:

- The volume of people that visit the area on a daily basis;
- Areas where litter build up is rapid and needs constant attention;
- Tourist hot spots;
- Public infrastructure and venues;
- Number of planted areas and gardens; and potential areas where criminal activities could take place.

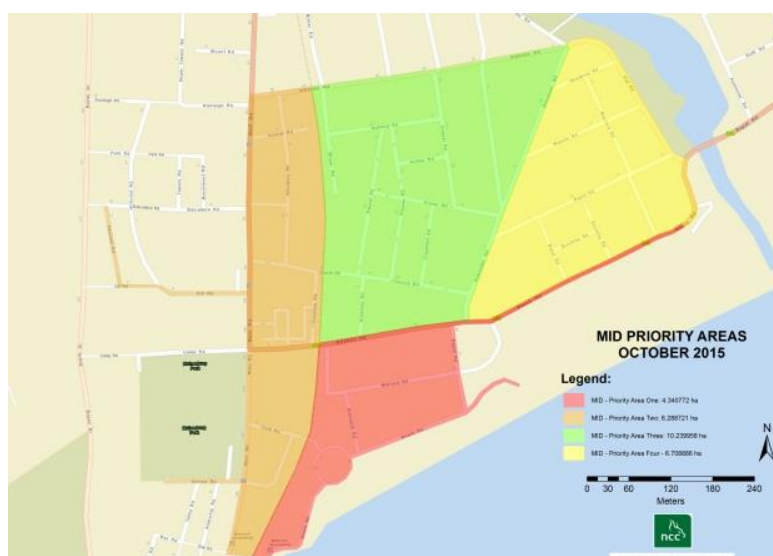


Figure 1: The four Operational Areas of the MID.

2.1 Priority Area One

Standard work operations have continued in area one during May 2016. With the onset of winter and the Northerly offshore winds that accompany this it is vital that no litter is able to make it through this zone and be blown into the ocean. Pedestrian traffic is at its busiest in this section however with the team in the area on Monday and Fridays this seems to be sufficient. Special care has been re-iterated to the team for the civic centre garden which seems to catch its fair share of litter and other well-known hot spots (see figure 1).



Figure 1: Certain hotspots continue to present problems and the team does their best to address these such as the wall under the Atlantic road bridge.

2.2 Priority Area Two

There are no major issues to report on in area two for May 2016 and cleaning operations have continued unimpeded (see figure 2). The team have reported what seems to be an increase in homeless people and the subsequent litter which may be due to the colder weather forcing them to seek shelter in the corners and sides of buildings. Some ad-hoc clearing of vegetation has occurred notably at the church road subway where overhanging branches have been blocking access (figure 2).



Figure 2: Overhanging vegetation has been cleared at the Church road subway.

2.3 Priority Area Three

Priority area three has provided limited problems during May 2016 other than reports by the team of groups of individuals blatantly discarding packets and other litter when passing through. With the teams main task the removal of litter they are also doing well to address weeds on their daily routes (see figure 3 and 4).



Figure 3: Exposed earth along Alexandra road steps not only presents tripping hazards but also fosters weed growth.

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Figure 4: Pavement weeds are encouraged to be removed before becoming large and unsightly.

2.4 Priority Area Four

Work has continued unimpeded and without incident in priority area 4. The primary concern here is bin bags being torn open and the contents then being blown throughout the road.

3 GENERAL

The two new team members have settled well into their roles and have managed to learn the basic routes and tasks from the more experienced members of the team. Operations have run smoothly throughout May 2016 and should continue to do so going forward. The MID team has a well laid out daily and weekly routine consisting of areas to clean and tasks to accomplish and are of great benefit to the MID (see figure 5).



Figure 5: Routine scheduled cleaning and sporadic activities such as dumping removal take up the team's time.

With the onset of winter the team will be hampered slightly by strong downpours in which they are not expected to perform to the same standard but will take shelter during such periods of heavy rain.

4 CONCLUSION

The cleaning team managed to remove 940 black bags of waste from the MID area during May 2016. On site management of the project has once again been a team effort with supervisors co-managing the project during periods when staff are away or on leave.

The NCC team is striving to continually improve on the techniques and strategy being implemented to keep the MID clean and litter-free. To date the cleaning team has managed to make a significant impact on the visual appeal of the MID area. The guttering systems are constantly maintained to ensure they operate efficiently during the rainy season. All blocked or broken drains and infrastructure noticed during the cleaning operations have been reported to the MID Office to ensure that they are repaired quickly and operate effectively.

We look forward to working with the MID to strengthen this partnership and improve the quality of our services in future.

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