

Grit Security Services 91 Main Road, Muizenberg MID Public Safety Tel no: 060 850 6260



JULY 2017

Start date 1-07-2017 End date 31-07-2017 Compiled by GRIT Security Services

NOTE

Public safety services in an improvement district are only for public space. The 24-7 public safety patrol service provided to the Muizenberg Improvement District by GRIT is focused on making it safe for people to walk in the streets and enjoy public spaces. This top-up service does not replace the services already provided by the South African Police Services (SAPS), Law Enforcement and Metro Police. Please take note that the MID Public Safety Patrollers are not permitted to enter private property and residents are responsible for their own home security and safety.

That said, GRIT recognizes that what happens in public space affects the entire MID Community. This is why we collaborate closely with MCSI (the Neighborhood Watch) the MID Social Worker, Law Enforcement and SAPS to identify social problems, crime hot spots and trends in the way criminals operate. This helps all of us involved in crime prevention to focus our efforts effectively.

At a glance – locations of crime incidents and by-law infringements responded to:



Crime Incidents 25 By-Law In	fringements 10
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Summary Overview 2016-2017

Incidents/Activities	Dec	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
Total	312	324	304	386	270	346	372	402					
Routine	252	276	260	256	248	318	342	353					
By-Law infringements	12	17	18	8	8	3	6	10					
Crime	17	17	11	14	8	13	10	25					
Stakeholder Engagement	4	2	6	5	4	7	5	8					
Ad-hoc	27	12	9	5	2	5	9	6					

1. Crime Incident Response¹

The	eft			
	Date	Location	Detail	Outcome
1	01-07-2017 03:10	Royal Road	MID Public Safety Patrol Officer Hans spotted a man walking the street drenched in blood. He approached the man to assist him but the man refused his help.	It was later confirmed by the towing service who called an ambulance that the man had crashed his car at Sunrise Circle and walked away from the accident scene. The MID Public Safety Officers showed the ambulance driver where to find the injured man and he was taken to hospital.
2	03-07-2017 21:26	Holland Road	Received a call from a MID resident reporting a mugging where a man busy unpacking his boot was robbed by three men who jumped out of their vehicle.	MID Public Safety Officer Zulu reported that the suspects sped off with the victims' black duffel bag containing clothing. The patroller advised the victim to report the incident to SAPS
3	01-07-2017 21:20	Beach Front	MID Public Safety Patrol Officer Hans heard fireworks coming from the beach behind the civic center.	When he investigated, he found children playing with fireworks. The fireworks were confiscated and the children were warned by the Law Enforcement officers.They were alone and frequent the area.
4	04-07-2017 01:30	York Road	Our control room received a call reporting that a woman had walked into Oroboros after being beaten by two armed robbers driving a blue Chevrolet. Oroboros staff took the woman to the police station.	The MID Public Safety Officers stayed on the lookout for the blue Chevrolet. The registration number was not known.
5	09-07-217 17:30	Milner Road	MID Public Safety Officers Hans and Zulu responded to a call out when a man crashed his car into a train leaving False Bay Station.	The driver of the vehicle was taken to the police station.

¹ While the MID Patrollers record the names of complainants, their addresses and the names and descriptions of those involved in the crime, identifying information is not disclosed in this report.



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6	05-07-2017 17:41	Muizenberg Beach	A MID resident reported via WhatsApp Alert that she was mugged by three youths while taking a walk with a friend.	When MID Public Safety officer Zulu investigated he found that the woman wasn't injured but her bag containing important documents was takenThe patroller advised the victim to report the incident to SAPS.
7	7-07-2017 20:35	False Bay Station	A WhatsApp alert was received about three males armed with weapons robbing passengers boarding and leaving the train on Lakeside Station.	The MID Public Safety Officers were put on high alert and monitored False bay station from a close distance looking for anyone behaving suspiciously. Will get hold of Metrorail to work out a plan to ensure that they can contact us to assist with incidents like this happening at neighboring stations with suspects getting on the trains and moving towards false bay station.
8	08-07-2017 10:27	Main Road Battlefield	Received a WhatsApp alert reporting a woman was robbed by a male.	Public Safety Officer Khaya stood down at Muizenberg station to see if the suspect came running into the MID area but did not see him. The patroller advised the victim to report the incident to SAPS
	18-07-2017 13:00	Arthur Road	MID Public Safety Officer Zulu reported that he was approached by a man whose girlfriend's vehicle was broken into.	The man confirmed the window was smashed and a steering cover was stolen. He did not open a case with SAPS.
9	12-07-2017 20:22	Dunes at Sunrise circle.	A MID resident reported on the WhatsApp Alert group he went out jogging with a friend when they were approached by six youths and were attacked. The boy's hurled stones at the victims.	MID Public Safety officers Khaya and Fabian responded and the victims opened a case with SAPS.
10	29-07-2017 05:10	Main Road	MID Public Safety Officer Zulu assisted in a case where a man tried to steal a car from Upper towers road.	The would-be thief managed to flee the scene. The MID Public Safety Officers stayed on alert, continuing to look out for anyone behaving suspiciously.
Dru	g related Activ	ity		
	Date	Location	Detail	Outcome
11	22-07-2017 22:51	Frankfort Road	MID Public Safety Officer Zulu was patrolling when he noticed two men with torches in his rear mirror. When he investigated he found that they were two Law Enforcement officers searching men suspected of possessing drugs. Zulu stood by to assist while a body search was done.	The Law Enforcement officers found a small amount of dagga in their possession. The men's details were taken and the Law Enforcement officers let them go.



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Susp	icious behavior			
	Date	Location	Detail	Outcome
12	1-07-2017 00:00	Atlantic Road	MID Public Safety Patrol Officer Hans reported that he spotted a red Datsun bakkie driving around in Atlantic road with the 4 male occupants behaving suspiciously. Earlier that night he had received information about men attacking and stealing from the homeless in Atlantic road.	MID Public Safety Patrol Officer Hans followed the bakkie as it turned into Beach road and continued to follow the vehicle as the men left the area and went in the direction of Kalk Bay. The number plate NRK Will get contact numbers for whattsapp from the neighboring patrollers.
13	04-07-2017 21:48	Fraser Road	Received a call from a MID resident reporting a young male acting suspiciously.	MID Public Safety Patroller Hans responded and found that the man is mentally ill. Hans escorted the man to his home and he was taken in by his mother.
14	06-07-2017	Palmer Road	MID Public Safety Officer Hans found a group of boys behaving suspiciously. Ieft Muizenberg taking the wal St. James.	
15	08-07-2017 23:40	Beach Front	MID Public Safety Officer Hans reported that Muizenberg police with the help of Law Enforcement searched a car driving around with two different registration plates.	The driver and the other occupants of the vehicle were taken by the police for further questioning.
16	11-07-2017 22:10	Palmer Road	MID Public Safety Officer Zulu followed a man driving around in a suspicious way in a white Citi Golf.	When the man saw that he was being followed by the MID Public Safety Officer he immediately left the Muizenberg area driving off towards Lakeside.
17	11-07-2017 22:25	Wherry Road	MID Public Safety Officer Zulu monitored a man in a Grey Toyota who was driving around slowly in the road.	When MID Public Safety Officer Zulu approached the vehicle, the man sped off, leaving the area.
18	28-07-2017 05:50	Corner Vlei and Watson Road	Received a call from a MID resident reporting two men loitering around on the street corner and hassling residents.	MID Public Safety Officer Khayalethu approached the men and asked them to move along.
19	25-07-2017 14:19	Arthur Road	A WhatsApp alert was received reporting that men had broken into and entered a property.	Because this happened on private property the MID Public Safety Officers could not intervene. However they kept a watchful eye over the GRIT armed response officers who investigated and later confirmed it was the house owner's contractors working on the house and not a break in.



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20	20-0-7-2017 20:45	Rhodesia Road	A MID resident came to the Grit office complaining about a man wearing black clothes acting suspiciously on the street corner.	MID Public Safety Officer Zulu investigated and found that it was a homeless man looking for a place to sleep. He was asked to move along. It was explained to the man that he can visit the MID Open Door Social Work service on Thursday morning for help.

Figh	ting in Public			
	Date	Location	Detail	Outcome
21	01-07-2017 01:30	Palmer Road	Received a call from a MID resident complaining about a group of men fighting in the street.	When MID Public Safety Officer Hans and the foot patrollers responded they found two men who been at the Village Inn fighting in the street. The fight was stopped by the MID patrollers and both men left in an Uber taxi.
22	20-07-2017 14:43	Wherry Road	Received a call from a MID resident reporting a woman being assaulted by her estranged boyfriend. He was disturbed and jumped a fence and ran down the Main road.	MID Public Safety Officers Khaya and Fabian, assisted by Law Enforcement searched for the suspect who got away. The woman has a restraining order and went to the police station.
23	22-07-2017 19:46	Palmer Road	A WhatsApp message received reporting a man and woman fighting in the street.	The MID Public Safety Officer Zulu reported he stopped the fight between the couple and they made their way to False Bay station.
24	22-07-2017 22:30	Killarney Road	Received a call from a MID resident reporting two women fighting in front of her gate.	When the women saw the MID Public Safety Officer , they immediately stopped fighting and started walking away.
25	31-07-2017 10:35	Beach front	While on patrol, Public Safety Officer and Noel(Operations Manager) found two car guards loudly arguing about areas.	Noel stopped the argument and explained to the car guards how they have to work according to a roster as previously agreed.

Total Crime Incident Reponses: 25

2. By-Law infringements

	Date	Location	Detail	Outcome
1	01-07-2017 10:44	Royal Road	MID Public Safety Officer Zulu stopped a group of men who were about to urinate in public.	He informed the men that they could not urinate in public space and directed them to the beach front toilet facilities.
2	04-07-2017 13:00	Killarney & Church	MID Public Safety Officer Khayalethu found a man shouting in the road causing general disturbance.	The man was moved along.
3	05-06-2017 15:10	Atlantic Road	MID Public Safety Officer Hans found a homeless man walking in the middle of the road.	MID Public Safety Officer Hans approached the man, warned him of the danger to himself and others and moved



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				him along.
4	07-07-2017 14:30	Atlantic Road	MID Public Safety Officer Hans reported a truck had driven into the railway bridge.	MID Public Safety Officer Hans stood by to assist. No one sustained injuries.
5	21-07-2017 07:15	Muizenberg Park	Received a call from a MID resident reporting a homeless man making a fire in the Park.	MID Public Safety Officer Khaya responded. The fire was put out and the man moved along.
6	21-07-2017 19:40	Palmer Road	MID Public Safety Officer Zulu found a car parking illegally in the road blocking oncoming traffic.	He informed the driver that his car was obstructing traffic and the driver moved his car.
7	25-07-2017 18:41	Beach Road	A WhatsApp alert was received reporting a group of four street children behaving in an unruly way in front Lagerchinos.	The patrons asked the children to move away from Lagerchinos and the MID Public Safety Patrollers monitored the area to see if the children returned.
8	26-07-2017 22:46	Palmer Road	A WhatsApp alert was received reporting a homeless man begging in front of the Village Inn.	MID Public Safety Officer Hans responded and asked the man to move along out of the area.
	Drinking of Alco	ohol in Public		
9	06-07-2017	Atlantic Road	A MCSI alert was received reporting a man drinking and driving in a white Citi Golf.	The MID Public Safety Officers responded and the police were notified but the man had already left the area making his way towards Sunrise circle. This happened at the Dunes in Sunrise Circle
10	21-07-2017 23:47	Beach Front	Received a WhatsApp message reporting a group of people having a beach party and drinking in public.	MID Public Safety Officer Zulu asked the group to move along and they left the area.

Total Reponses to By-Law infringements: 10

3. Ad-hoc Assistance

1	15-07-2017 20:30	Alexander Road	MID Public Safety Officer Khayalethu found a man kicking and screaming and behaving incoherently. He appeared mentally ill and an ambulance was called.	MID Public Safety Officers Khayalethu Fabian had to restrain the man and stayed with him until the ambulance arrived at 21:00.
2	18-07-2017 10:00	Main Road	MID Public Safety Officer Zulu found a homeless woman who had collapsed in the road and he called an ambulance.	When the ambulance arrived the woman refused help from the paramedics and walked away.
3	20-07-2017 22:40	Frankfort Road	MID Public Safety Officer Zulu found a gate standing wide open.	He closed the gate.
4	21-07-2017 20:30	Civic Center	A MID resident came to the office to report concern about a man sleeping in his vehicle.	MID Public Safety Officer Zulu investigated and spoke to the man who had drunk too much and was sleeping so he could sober up and drive home.



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5	21-07-2017 22:50	Wherry Road	Received a call from a MID resident reporting a woman walking up and down in the road in a suspicious/threatening way.	MID Public Safety Officer Zulu investigated and found that the woman was a car guard waiting for her client to pay her. The woman was asked to move along.
6	27-07-2017 12:59	Beach Road	Received a call from the MID manager reporting a woman who was ill and needed medical assistance.	The ambulance service was contacted, but took too long. Patroller Zulu and Chevone were on the scene. Patroller Zulu's soft and compassionate approach assisted greatly in ensuring that the lady felt safe. After spending 45 minutes with her Zulu took her to SAPS where she was assisted by the Victim Support Room Trauma Counsellor.

Total Reponses Ad hoc Assistance: 6

4. Routine activities

Activity	Location	Detail
Bin Picking Monitoring	All streets in the MID area Mondays and Wednesdays (8)	 MID Public Safety Officers closely monitor bin pickers every Monday and Wednesday morning. Those loitering, looking over property walls, hassling residents or strewing litter in the streets are asked to move along. Our intervention is non-aggressive but consistent and we are pleased to report that no complaints were received from MID residents during July,
Public Safety for train commuters	False Bay station (62)	MID Public Safety Officers stood down daily outside the station during departure of the early morning train and arrival of the late evening train to safeguard commuters walking along Albertyn Rd.
Activity	Location	Detail
Public Safety at Albertyn Level Crossing	Albertyn Rd	The Level Crossing access control is monitored throughout the day by the MID Public Safety Officers when they are in the area. They alert the relevant authorities if they find there are no authorized controllers at the level crossing.
Daily Patrols	Vlei foot bridge (31) Church Street Subway (62) Muizenberg Station Subway (62) Muizenberg Park (62) Surfer's Circle Walkway (31)	Day and night patrol shifts monitored suspicious activity, erection of new structures and criminal activity.
Homeless people and Car Guard	MID AREA	The MID Public Safety Officers do a daily count of homeless people and car guards and liaise with the MID Social worker and the MID Manager in this regard, discussing new homeless



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Development when they report Field workers Image: Comparison of the second se	Development Fieldworkers on site and off site, nto the MID area. Done via WhatsApp.

Total Routine activities: 353

5. Stakeholder Engagement

Meetings attended | Media Publicity | Public Information Sessions

Date	Description
01-07-2017	The MID BOARD met with residents to introduce the Incorporation of the Wherry Road Triangle into the MID Boundary. The meeting was attended by two Senior Public Safety Officer and four patrollers from the Grit MID Public Safety Team.
06-07-2017	Teuns Schamrel and Noel Fradie attended the Annual General Meeting of the Muizenberg Community Safety Initiative (MCSI).
12-07-2017	The MID hosted a 'Responsible Outreach' workshop which was attended by some of the MID Cleaning Team staff, the Grit Operations Manager and a senior Public Safety Officer.
13.07.2017	Noel Fradie attended a SAPS forum meeting.
20-07-2017	The MID Safety Liaison Officer joined the MID Patrol vehicle at 12:23
27-07-2017	At 11h00 The MID Safety Liaison Officer visited the Battle Field site with the MID patrol vehicle.
28-07-2017	Noel Fradie supported the MID in a Headcount of homeless people.
30-07-2017	MID public safety team assisted the MSCI and other Neighbourhood Watches with walk about at Sunrise Circle Beach as part of the "Let's Make Sunrise Safer Event"

Total Stakeholder Engagement activities: 8

6. Trends and hotspots

Wherry Road Triangle now included in the MID

MID Public Safety team now manage a wider area since the Wherry Road Triangle was incorporated into the MID boundary on 1 July. At the same time, the MID Board merged the public safety and cleaning functions which are both now managed by Grit. The collaboration between the public safety officers and the cleaning teams provides extra eyes and ears on the MID streets every day, bolstering public safety capacity and increasing efficiency.

Robberies and muggings

What is of particular concern is the spate of muggings (5) in the MID this month. This excludes those that took place outside the MID boundary at Sunrise Circle and on the catwalk from Muizenberg Beach to St James. In all mugging cases, the Public Safety Officers show kindness and give practical help to the victims. We also explain the importance of reporting crime and opening a case with SAPS and our officers direct them to the Police Station. Unfortunately we do not always know if this happens. These muggings are very worrying and the Grit management team supports collaborative initiatives to tackle these and other safety issues impacting tourist and resident safety in the greater Muizenberg area.