

Restoring Dignity – Advocacy

- Social Development Officer (SDO) with the support of the Manager & Portfolio Director/s
- Applies to the homeless who engage voluntarily with SDO or Fieldworkers and seek support with facilitating work opportunities to gain experience through job creation at events & NPO activities such as FoMP, Kite Festival & Muizenberg Festival. Ultimate aim is to encourage the individuals off the street and into shelters
- Identifying Safe Spaces: to sleep at night, to store belongings, ablution facilities, to cook their food, to wash their clothes

Acting on By-Law infringements

- Public Safety Director & Service Provider by alerting SAPS, LE to take action. MID cannot enforce by-laws or take heavy-handed action. MID's role is limited to observing and reporting anti-social behaviour to law enforcement agencies
- Applies to all homeless. MID will adhere to the Law & Bill of Rights. Only SAPS or LE officers can physically touch, remove, arrest or detain any person. MID Public Safety can only report by-law infringements for public drunkenness, indecency, urinating and defecating in public, littering and disturbance of the peace

Social Support

- The Open Door Social Support Services every Monday 12:30pm – 3:30pm and Thursday 8:30am – 12:30pm at the Muizenberg Clinic Building.
- Focus on homeless residents (adults and children), but also accessible to the broader community. Includes: referrals to medical/ social services, advice, needs identification, access to grants, IDs, health care, job readiness, support groups.

Responsible Giving

- Coordinated by SDO.
- MID does not support handouts. MID supports activities that encourage responsible giving through reputable organisations providing services to street people.

Street children

- SDO with support from relevant organisations and partners, works in collaboration with Department of Social Development, Western Cape Street Children's Forum and SAPS – the key to addressing concerns involving day strollers, vulnerable children in need of care and protection, children struggling with addiction and aggressive behaviour towards others.