
Muizenberg Improvement District: Cleaning and Gardening Services

Monthly Report

December 2015

For review: 02/2014

OPS_002_v001

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12 January 2016

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1 INTRODUCTION

NCC Environmental Services (Pty) Ltd (NCC) was appointed as the service provider for the cleaning and greening services within the Muizenberg Improvement District (MID), with the mandate to provide a cleaning and maintenance/gardening service team tasked with the following responsibilities over a one-year period:

- To ensure that pavements, streets and fences in the MID area are kept clean and free from litter and weeds;
- To ensure that threats to public health and safety are reported to the MID office; and
- To ensure that various formal and informal green areas are properly maintained, regularly watered and kept free from weeds and litter.

2 OPERATIONAL AREAS

The MID has been divided into 4 operational areas (Figure 1). These areas can be ranked according to their priorities, the latter which has been determined based on the following criteria:

- The volume of people that visit the area on a daily basis;
- Areas where litter build up is rapid and needs constant attention;
- Tourist hot spots;
- Public infrastructure and venues;
- Number of planted areas and gardens; and potential areas where criminal activities could take place.

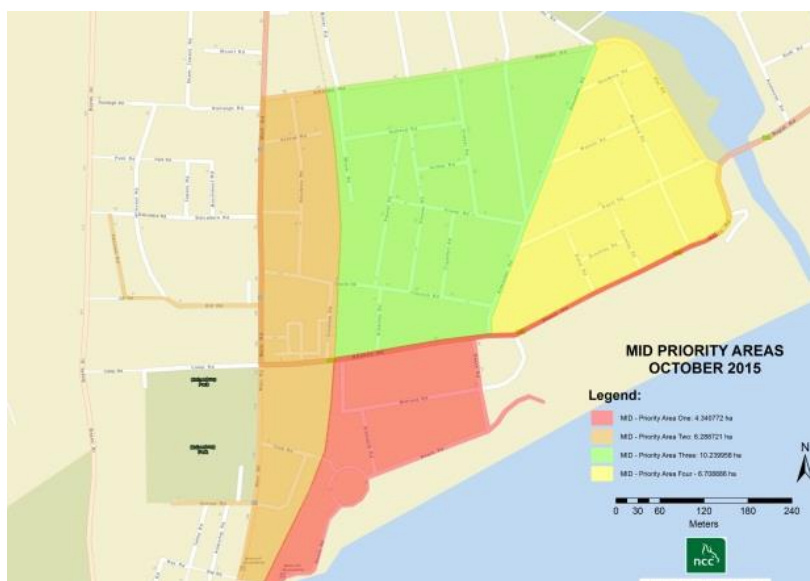


Figure 1: The four Operational Areas of the MID.

2.1 Priority Area One

Priority area one became even more important during December 2015 with the holiday season in full swing and tourists making heavy usage of the area. As such the team was instructed to be extra vigilant in the area and ensure it is kept clean to the best of their ability.

Along with added human traffic and the south easterly wind comes added litter and sand problem which was duly dealt with by the team (Figure 1.a, 1.b, 2.a and 2.b).



Figure 1.a. Litter build up from vagrants.



Figure 1.b. Area cleared of litter.



Figure 2.a. Weeds and litter.



Figure 2.b. After the MID team had passed through.

2.2 Priority Area Two

No major issues to report on in Priority Area Two. The team has gotten used to the order of daily work starting and ending with a quick check, and if necessary clean, of the main pedestrian traffic route through the Church street subway.

2.3 Priority Area Three

Dumping continued to occur along Church street where this is a common occurrence. When found this was cleaned up by the MID team (Figure 3.a. and 3.b.).

Great effort has gone into weeding and it is hoped that the great improvement will be appreciated by the residents of the area (Figure 4.a and 4.b.).



Figure 3.a. Dumping in Church street before.



Figure 3.b. Church street after.

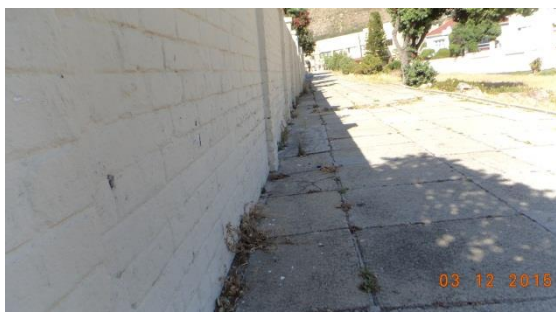


Figure 4.a. Weed infested pavement.



Figure 4.b. Weed free pavement.

2.4 Priority Area Four

Throughout the MID precinct the MID team have been making good progress on weeds. The importance of removing these has been explained to the team in that litter can repopulate an area the same day giving the impression it has not been cleaned whilst weeding shows that the area has been addressed. In many roads the weed free pavements have become quite noticeable and some overgrown plants cut back to make neater walking areas (Figures 5.a, 5.b, 7.a and 7.b).

Overflowing bins have proved troublesome which may be as a result of increased use during the tourist season (Figures 6.a and 6.b).



Figure 5.a. Overgrown edges.



Figure 5.b. Plant edges cut back.



Figure 6.a. Dumping next to overflowing bin.



Figure 6.b. Excess waste cleared by the MID team.



Figure 7.a. Weed filled gutter



Figure 7.b. Gutter cleared of weeds.

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3 GENERAL

Whilst December has been challenging with the holiday season compounding the usual litter issues the team has done well to maintain a high level of quality dealing with weeds and litter (Figures 8.a and 8.b). A more permanent 4th worker is being sought for the four man days in order to provide more stability to this role instead of bringing in a weekly casual to assist with the team.

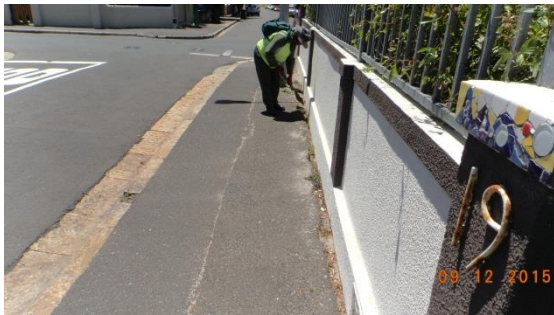


Figure 8.a. MID staff clearing verge weeds



Figure 8.b. Another incident of dumping.

4 CONCLUSION

The cleaning team managed to remove 1103 black bags of waste from the MID area during December 2015.

The NCC team is striving to continually improve on the techniques and strategy being implemented to keep the MID clean and litter-free. To date the cleaning team has managed to make a significant impact on the visual appeal of the MID area. The guttering systems are constantly maintained to ensure they operate efficiently during the rainy season. All blocked or broken drains and infrastructure noticed during the cleaning operations have been reported to the MID Office to ensure that they are repaired quickly and operate effectively.

We look forward to working with the MID to strengthen this partnership and improve the quality of our services in future.

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A handwritten signature in black ink, appearing to read "Sean Altern", is positioned above the contact information.

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