
Muizenberg Improvement District: Cleaning and Gardening Services

Monthly Report

February 2016

For review: 02/2014

OPS_002_v001

PREPARED FOR:

Chevone Petersen
Muizenberg Improvement District

DATED:

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PREPARED BY:

Sean Altern
T: 021 702 2884
E: seana@ncc-group.co.za





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1 INTRODUCTION

NCC Environmental Services (Pty) Ltd (NCC) was appointed as the service provider for the cleaning and greening services within the Muizenberg Improvement District (MID), with the mandate to provide a cleaning and maintenance/gardening service team tasked with the following responsibilities over a one-year period:

- To ensure that pavements, streets and fences in the MID area are kept clean and free from litter and weeds;
- To ensure that threats to public health and safety are reported to the MID office; and
- To ensure that various formal and informal green areas are properly maintained, regularly watered and kept free from weeds and litter.

2 OPERATIONAL AREAS

The MID has been divided into 4 operational areas (Figure 1). These areas can be ranked according to their priorities, the latter which has been determined based on the following criteria:

- The volume of people that visit the area on a daily basis;
- Areas where litter build up is rapid and needs constant attention;
- Tourist hot spots;
- Public infrastructure and venues;
- Number of planted areas and gardens; and potential areas where criminal activities could take place.

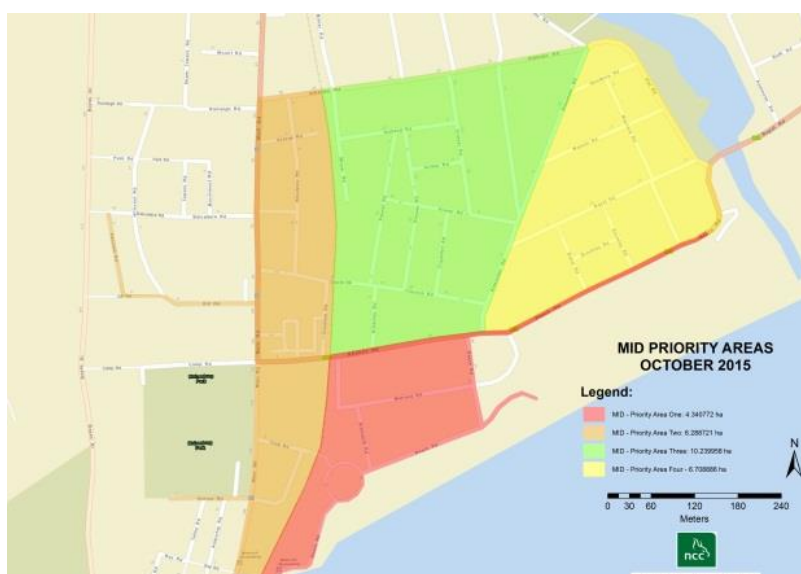


Figure 1: The four Operational Areas of the MID.

2.1 Priority Area One

Priority area one appears to have quieted down slightly as the workload has not been as great in this area during February as it was over December and January. There are no issues to report from this area for February 2016 as it has been stable and standard work for the past month.

2.2 Priority Area Two

There was one major dumping incident at the start of February 2016 in priority area 2 which occurred in the parking lot opposite the Blue Bottle liquor store though the actual culprit could not be identified (Figure 1.a. and 1.b.). This appeared to be dumped during the course of the day as the team had gone past in the morning and not noticed it till much later.



Figure 1.a. Piles of black bags ripped open by vagrants litter the parking lot.



Figure 1.b. The unsightly mess was cleared as soon as the team discovered it.

2.3 Priority Area Three

Priority area 3 has also been fairly quite besides the recurring dumping which happens in this area. In most of the cases it appears items are too vast or large to fit into bins so they are placed out next to them in the hope that they will be carted away when the truck comes around to collect (Figure 2.a. and 2.b.).



Figure 2.a Typical 'overflow' dumping of items too large for the bins.



Figure 2.b. These items are squashed into black bags when possible.

2.4 Priority Area Four

Priority area 4 is favoured by the MID team as it is often the easiest of the areas. It does however have more weeds occurring here than in other places but these are generally easy to remove. Sporadic dumping does occur from time to time and as in most areas this is usually bin overflow which then gets picked at by vagrants thereby spreading the mess (Figure 3.a. and 3.b).



Figure 3.a. Overflow dumping, some of which is pulled out of bins by vagrants.



Figure 3.b. The area cleaned and cleared by the MID team.

3 GENERAL

The MID team has had a very standard month during February 2016 which nothing out the ordinary occurring and all of the usual issues happening (Figure 4.a, 4.b, 5.a and 5.b.).



Figure 4.a. Plant trimmings left in the road.



Figure 4.b. Large items discarded on pavements.



Figure 5.a. Gutters filled with general litter.

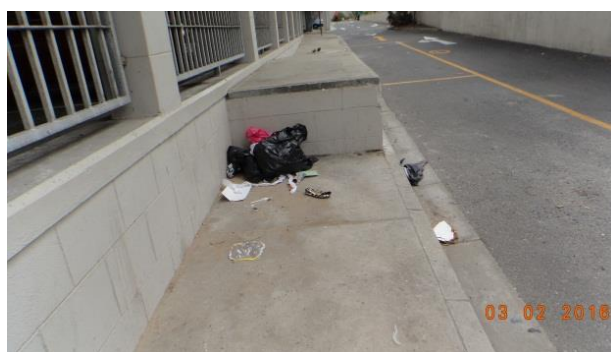


Figure 5.b. Bin bags torn open by vagrants and dogs.

4 CONCLUSION

The cleaning team managed to remove 1050 black bags of waste from the MID area during February 2016. On site management of the project has once again been a team effort during February 2016 with NCC Technicians often away requiring others to maintain the role during these periods. The Monday assistant has been working well and the team will start the additional cleaning of directional signs and maps set up around the beachfront and main road area in March 2016. Tools for this have been procured and will hopefully be left at a suitable place in Muizenberg to be used on Friday mornings. The team has received new uniform so should be looking neat and tidy at all times on site.

The NCC team is striving to continually improve on the techniques and strategy being implemented to keep the MID clean and litter-free. To date the cleaning team has managed to make a significant impact on the visual appeal of the MID area. The guttering systems are constantly maintained to ensure they operate efficiently during the rainy season. All blocked or broken drains and infrastructure noticed during the cleaning operations have been reported to the MID Office to ensure that they are repaired quickly and operate effectively.

We look forward to working with the MID to strengthen this partnership and improve the quality of our services in future.

PREPARED BY:



Sean Altern

Project Supervisor– NCC Environmental Services (Pty) Ltd

Muizenberg Improvement District

T. (021) 702 2884

E · SeanA@ncc-group.co.za

REVIEWED:

A handwritten signature in purple ink, appearing to read 'Quinton van Wyk', is written over a light blue grid background.

Quinton van Wyk

NCC SLM-Conservation – NCC Environmental Services (Pty) Ltd

E · quintonvw@ncc-group.co.za