
Muizenberg Improvement District: Cleaning and Gardening Services

Monthly Report

July 2015

For review: 02/2014

OPS_002_v001

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DATED:

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1 INTRODUCTION

NCC Environmental Services (Pty) Ltd (NCC) was appointed as the service provider for the cleaning and greening services within the Muizenberg Improvement District (MID), with the mandate to provide a cleaning and maintenance/gardening service team tasked with the following responsibilities over a one-year period:

- To ensure that pavements, streets and fences in the MID area are kept clean and free from litter and weeds;
- To ensure that threats to public health and safety are reported to the MID office; and
- To ensure that various formal and informal green areas are properly maintained, regularly watered and kept free from weeds and litter.

2 OPERATIONAL AREAS

The MID has been divided into 4 operational areas (Figure 1). These areas can be ranked according to their priorities, the latter which has been determined based on the following criteria:

- The volume of people that visit the area on a daily basis;
- Areas where litter build up is rapid and needs constant attention;
- Tourist hot spots;
- Public infrastructure and venues;
- Number of planted areas and gardens; and potential areas where criminal activities could take place.



Figure 1: The four Operational Areas of the MID.

2.1 Priority Area One

Roadworks on Sidmouth and Melrose Road have negatively affected operations in Priority Area One. Sections Sidmouth Road has been excavated and is undergoing construction (Figure 2). As a result of the risk to our staff, and the requirements of the NCC Health and Safety Policy and Procedures, the team has been requested not to access sections of this area and therefore the area has received limited servicing.

There are no serious incidents or event to report on in Priority Area One for July 2015.



Figure 2: Roadworks in Sidmouth Road.

2.2 Priority Area Two

Roadworks on Main Road, between Atlantic Road and Muizenberg Station, are still negatively affecting operations in Priority Area Two. Sections of Main Road, York Road and the York Road parking area have been excavated and are undergoing construction (Figure 5). As a result of the risk to our staff, and the requirements of the NCC Health and Safety Policy and Procedures, the team has been requested not to access sections of this area and therefore the area has received limited servicing.

There are no other incidents or event to report on in Priority Area Two for July 2015.



Figure 3: Minor dumping incident in Rhodesia Road.



Figure 4: Minor dumping incident in School Street.



Figure 5: Roadworks in Main Road.

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2.3 Priority Area Three

During July 2015 Priority Area Three experienced dumping and infrastructure issues. Church Road has been identified as the most challenging road to maintain within MID. Church Road has been especially challenging due to the majority of bins in the road being broken, missing their lids, filled beyond capacity or, are sifted through by passing vagrants. Illegal waste management and dumping is a common occurrence in Church Road. See images below for more details on some of the events that transpired within Priority Area Three during July 2015.



Figure 6: Overloaded bins in Church Road.



Figure 7: The garden in Holland Road after being cleaned by the MID cleansing team.



Figure 8: Dumping in the vacant area next to the transformer in Church Street.



Figure 9: A dump on the vacant property on the corner of Church and Alexander Road.



Figure 10: Green waste dumped in Clevedon Road.



Figure 11: Vagrants scratching through bins in Church Road.

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Figure 12: Waste dumped in Fraser Road.



Figure 13: A bin overloaded with green waste in Clevedon Road.



Figure 14: Boards dumped in Holland Road.



Figure 15: Builders rubble dumped in Church Road.



Figure 16: More waste dumped on the corner of Church and Alexander Road.



Figure 17: Builders rubble illegally dumped on the corner of Author and Hansen Road.

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Figure 18: Waste dumped at the end of Milner Road.



Figure 19: Another incident in which waste was dumped at the end of Milner Road.



Figure 20: Another incident of green waste being dumped in Milner Road.



Figure 21: Waste dumped behind the Checkers underground parking area.

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2.4 Priority Area Four

During July 2015 Priority Area Four experienced some minor incidents of dumping. See images below for more details on some of the events that transpired within Priority Area Four during July 2015.



Figure 22: Overloaded bins in Alexander Road.



Figure 23: Waste dumped in Alexander Road.



Figure 24: Waste dumped in Alexander Road after being removed from bins by vagrants.



Figure 25: A stray dog rummaging through waste bags which were opened by vagrants in Alexander Road.



Figure 26: Overloaded bins in Royal Road.

3 CONCLUSION

The cleaning team managed to remove 1208 black bags of waste from the MID area during July 2015.

The NCC team is striving to continually improve on the techniques and strategy being implemented to keep the MID clean and litter-free. To date the cleaning team has managed to make a significant impact on the visual appeal of the MID area. The guttering systems are constantly maintained to ensure they operate efficiently during the rainy season. All blocked or broken drains and infrastructure noticed during the cleaning operations have been reported to the MID Office to ensure that they are repaired quickly and operate effectively.

We look forward to working with the MID to strengthen this partnership and improve the quality of our services in future.

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