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# Muizenberg Improvement District: Cleaning and Gardening Services

## Monthly Report

March 2016

For review: 02/2014

OPS\_002\_v001

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31 March 2016

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## TABLE OF CONTENTS

<b>1</b>	<b>INTRODUCTION .....</b>	<b>3</b>
<b>2</b>	<b>OPERATIONAL AREAS.....</b>	<b>3</b>
2.1	Priority Area One .....	4
2.2	Priority Area Two .....	4
2.3	Priority Area Three .....	5
2.4	Priority Area Four .....	5
<b>3</b>	<b>GENERAL .....</b>	<b>6</b>
<b>4</b>	<b>CONCLUSION .....</b>	<b>7</b>

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## 1 INTRODUCTION

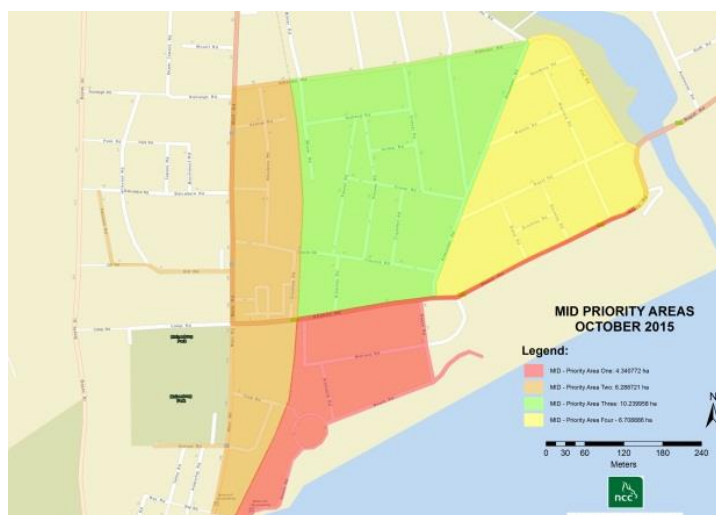
NCC Environmental Services (Pty) Ltd (NCC) was appointed as the service provider for the cleaning and greening services within the Muizenberg Improvement District (MID), with the mandate to provide a cleaning and maintenance/gardening service team tasked with the following responsibilities over a one-year period:

- To ensure that pavements, streets and fences in the MID area are kept clean and free from litter and weeds;
- To ensure that threats to public health and safety are reported to the MID office; and
- To ensure that various formal and informal green areas are properly maintained, regularly watered and kept free from weeds and litter.

## 2 OPERATIONAL AREAS

The MID has been divided into 4 operational areas (Figure 1). These areas can be ranked according to their priorities, the latter which has been determined based on the following criteria:

- The volume of people that visit the area on a daily basis;
- Areas where litter build up is rapid and needs constant attention;
- Tourist hot spots;
- Public infrastructure and venues;
- Number of planted areas and gardens; and potential areas where criminal activities could take place.



**Figure 1: The four Operational Areas of the MID.**

## 2.1 Priority Area One

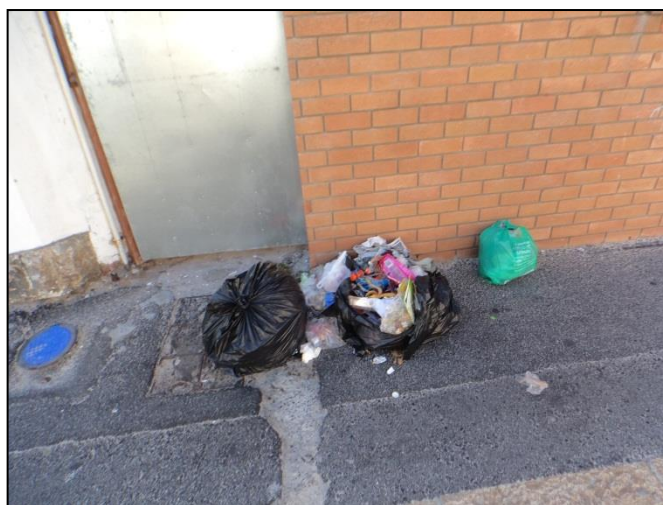
There are no major issues to report from priority area one for March 2016. The majority of work conducted here is litter cleaning. Vagrant activity is slightly higher in this area than the others and along with the bustling beachfront activity general litter is usually more of a problem in this section (see figure 1).



**Figure 1:** Small and general litter being blown around often gets caught in the vegetation.

## 2.2 Priority Area Two

Priority area 2 is similar to area 1 in that the major issue here is general litter. A big frustration is bin bags being torn apart, which in the strong winds, can spread across a road in a matter of minutes (see figure 2).



**Figure 2:** Dumped and ripped bin bags perpetuate the mess.

### 2.3 Priority Area Three

In priority area 3 weeds start to become more of an issue due to the abundance of gardens and open spaces. The team has been trying hard to clear the urban walkways of *Cynodon dactylon* grass and any weeds growing through the cracks or onto the edges (see figure 3).



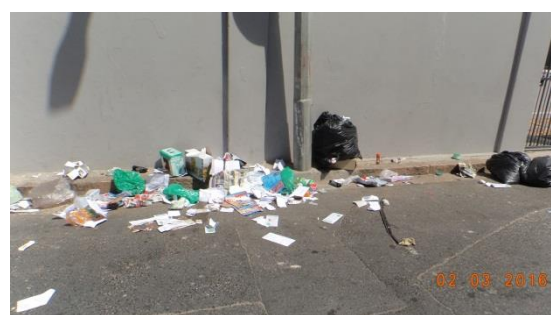
**Figure 3:** The MID cleaning team edging a lawn area down Royal road.

### 2.4 Priority Area Four

Priority area 4 has experienced no major issues to report on during March 2016. Sporadic dumping has also occurred here but apart from that sweeping and removal of weeds has taken priority (see figure 4.a. and 4.b.).



**Figure 4.a.** Weeds creep out of gardens onto the pavement.



**Figure 4.b.** Occasional dumping resulting in increased litter.

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### 3 GENERAL

Two new tasks have been added to the MID teams weekly routine:

- Friday morning sees one of the team collect tools stored at the MID office to use on cleaning the new directional signs and maps placed in and around the beachfront area (see figure 5).



**Figure 5:** A directional sign is cleaning of salt and grime.

- Each morning one of the team has been requested to do a clean of the Atlantic road bridge wall and then do a spot check and potential clean of Rhodesia road and the Checkers area which is experiencing some recent litter problems.

Each morning and late afternoon the team does a quick check and sweep of Church road and the church road subway which has now been happening for a few months.

Once these tasks are completed on their set days the MID team continues with their work in the four priority areas in Muizenberg.

One of our MID general workers has resigned on 4 April 2016, unfortunately with immediate effect, and has since been replaced on 7 April 2016.

## 4 CONCLUSION

The cleaning team managed to remove 960 black bags of waste from the MID area during March 2016. On site management of the project has once again been a team effort during March 2016 with NCC Technicians away on periods of leave requiring others to maintain the role during these periods. The Monday assistant has been drafted into a full time position replacing the general worker who resigned. As such a new Monday assistant is currently being sought.

The NCC team is striving to continually improve on the techniques and strategy being implemented to keep the MID clean and litter-free. To date the cleaning team has managed to make a significant impact on the visual appeal of the MID area. The guttering systems are constantly maintained to ensure they operate efficiently during the rainy season. All blocked or broken drains and infrastructure noticed during the cleaning operations have been reported to the MID Office to ensure that they are repaired quickly and operate effectively.

We look forward to working with the MID to strengthen this partnership and improve the quality of our services in future.

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