

**MUIZENBERG IMPROVEMENT DISTRICT NPC**  
**Minutes of the Special Board Meeting held on Tuesday 05 April 2016**  
**at 16:00 at the MID Office, Muizenberg**

**Present:**

<b>Name</b>	<b>Position</b>	<b>Abbrev</b>
Hugo Coetzee	Director	HG
Lesley Schroeder	Director	LS
Kerime Sinclair	Director	KS
Marion Wagner	Director	MW
Peter Wright	Director	PW
Chevone Petersen	Manager	CP
Stuart Wragg	Securitas	SW
Kassiem Daniels	Securitas	KD
Jarred van Alphen	Securitas	JvA

<b>No</b>	<b>Agenda Item</b>		<b>Action (Who?)</b>	<b>When</b>
1.	<b>Welcome</b>	<p>LS welcomed the board and Securitas to the meeting for the discussion on public safety.</p> <p>LS then handed over to HC to chair the meeting as the focus was on Public Safety.</p>		
3.	<b>Apologies</b>	SF & GH.		
4.	<b>Public Safety Tender</b>	<p>HC thanked Securitas for their attendance and updated SW, KD and JvA on the board meeting held and members' participation slot which, focused on public safety on 15<sup>th</sup> March 2015.</p> <p>He informed Securitas of the board's decision to go out to tender at the end of the current public safety contract.</p> <p>HC reiterated that the decision to go out to tender is in no way a reflection on the performance of the current service provider.</p> <p>The MID will establish a tender committee that will also comprise of community stakeholders to ensure an inclusive consultative approach is</p>	MID Board	19 April

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		<p>implemented in order to give consideration to the diverse requirements and possible strategic services that are available given the MID's financial constraints.</p> <p>SW thanked HC for feedback and advisory on the way forward. It was communicated that the notice period will be during the period of 1 July – 30 September 2016.</p> <p>The board will provide written notice of this decision.</p>	HC	End April
5.	<b>MID Patrollers Performance</b>	<p>LS referred SW to the questions most often asked by members of the community and the request for Patrollers to be more assertive.</p> <p>SW confirmed that patrollers have been issued with Bullet Proof Vests and protective equipment. Patrollers have also received training by SW and KD recently on how best to approach incidents based on complaints received.</p> <p>Emphasis was placed on By-Law infringements and SW confirmed that Patrollers do not have any special powers – their arresting powers are the same as that of a citizen. SW did however clarify that Patrollers should escalate incidents that fall outside their powers to the relevant authorities such as Law Enforcement and SAPS.</p> <p>KS and PW raised the issue of the Park. SW confirmed that the patrollers are doing foot patrols and asked that KS report incidents as patrollers are seen to only tag their point and not patrol the park on foot. Incidents to be reported to JvA or KD for performance management. SW further informed the</p>		

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		board that the situation in the park requires a strategic approach form all stakeholders and that these discussions have already taken place at Operations Forum Level and Joint Operations have been initiated even though it does not resolve the problem long term. KS confirmed that MID (along with other organisations) are currently putting pressure on the City to fence the park.		
6.	<b>Suggestions.</b>	<p>SW suggested that the MID Board members do not wait until a board meeting to address complaints about public safety, but to refer complaints directly to Management (JvA, KD or SW) immediately so that it can be dealt with effectively.</p> <p>CP suggested an info card be designed for Patrollers to hand out to members of the community when engaging with them or responding to incidents. Info card to have details of SAPS, Law Enforcement, Social Development, etc. to also empower the community and it gives the Patrollers an opportunity to engage positively. LS will work on a design and SW will arrange for printing.</p> <p>HC queried how best to communicate with MSCI when incidents occur. SW confirmed that this sort of communication approach requires a dedicated control room and base station for all relevant service providers to engage in an active public safety network.</p> <p><b>Securitas left the meeting at 17:00</b></p>	LS	16 April

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7.	<b>MCSI Cameras</b>	The board discussed the request from MCSI regarding the CCTV server to be housed at MID with a connection to the Internet.  The board approved this request and confirmed that MID cannot be held liable for any damage or theft, nor can MID be held accountable should the Internet be down or electricity be off.  Proposed by LS and seconded by KS.	CP & MCSI	16 April
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**Meeting Closed at: 17:15**