



PUBLIC
SAFETY



5 February 2025 | Community Update from Michael Lategan, MID Operations Manager

MID PUBLIC SAFETY SERVICES: TRANSPARENCY AND COMMITMENT TO EXCELLENCE

The Muizenberg Improvement District (MID) is dedicated to upholding high standards of public safety, guided by the principles of the Private Security Industry Regulatory Authority (PSIRA). Our approach emphasizes transparency, professionalism, and community-centered service delivery.

WHAT ROLE DOES PSIRA PLAY IN PUBLIC SAFETY?

PSIRA (Private Security Industry Regulatory Authority) regulates the private security industry to ensure services align with the principles of the South African Constitution and applicable laws. Established in 2002 under Section 2 of the Private Security Industry Regulation Act (Act No. 56 of 2001), PSIRA promotes ethical and professional practices within the industry.

Key PSIRA objectives include:

- Promoting professionalism, transparency, and accountability.
- Encouraging trustworthiness and efficiency in security services.
- Ensuring high standards of training for security providers.
- Supporting fair and equitable employment practices.
- Upholding the rights of security personnel.

For more information about PSIRA's strategic regulatory mandate, please visit their official website:

<https://www.psira.co.za/>

By adhering to PSIRA's framework, the MID ensures that our security providers deliver services that meet the highest standards of safety and effectiveness.

PROCUREMENT PROCESS: FINDING THE BEST FIT FOR MUIZENBERG

In early 2024, the MID undertook a comprehensive evaluation of our security service providers to align with PSIRA standards and optimize community safety within our budget.

1. **Initial Screening:** Five companies were invited to tender for the MID's public safety contract: Deep Blue, Premier Security, Ithuba, ADT, Mountain Men, and Quemic.
2. **Shortlisting:** Four companies—Deep Blue, Ithuba, ADT, and Mountain Men—were shortlisted for further evaluation.
3. **Interviews and Scoring:** Each company participated in detailed interviews with standardized questions. Responses were scored based on how well they aligned with the MID's specific needs.
4. **Community Involvement:** A subcommittee of two business owners and two residents reviewed the scoring process to ensure transparency and alignment with both PSIRA standards and community expectations.
5. **Final Decision:** ADT emerged as the best fit for Muizenberg's safety requirements through this formal and rigorous process.
6. **Ratification and Approval:** The PSP (Public Service Provider) contract renewal document was presented to the MID Board for ratification and approval.

This process marked a milestone for the MID, introducing a higher level of accountability and transparency in service provider selection.

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DEPLOYMENT OVERVIEW

The following resources have been deployed to enhance safety in Muizenberg:

- **Two Law Enforcement Officers** (LEOs): Responsible for both foot and vehicle patrols.
- **24/7 ADT Vehicle and Foot Patrols**: Ensuring continuous safety coverage.
- **Additional ADT Patrols (10 hours daily)**: Providing extra security during peak times.
- **Four Control Room Staff**: Overseeing coordination and response efforts.

These measures are designed to provide a visible and effective security presence while addressing the unique safety concerns of our community.

PSIRA COMPLIANCE

The MID remains fully compliant with PSIRA regulations, ensuring that all safety initiatives are executed professionally, ethically, and effectively. Our partnership with ADT reflects our dedication to delivering the highest standards of public safety.

FIRST QUARTER COMMUNITY MEETING ON PUBLIC SAFETY IN THE MID AREA | 18H30 | WED 26 FEBRUARY 2025

Transparency, professionalism, and community-centered service delivery are pivotal to MID. Please join us for a community conversation about MID's role in public safety. This is a chance to strengthen our shared understanding, address key concerns and work together towards a safer community. Please email your questions or concerns to publicsafety@mid.org.za by next Friday 14 February. We'd love to cover them during the meeting.

