

Grit Security Services 91 Main Road, Muizenberg MID Public Safety Tel no: 060 850 6260



February 2017

Start date 1-02-2017 End date 28-02-2017 Compiled by GRIT Security Services

NOTE

Public safety services in an improvement district are only for public space. The 24-7 public safety patrol service provided to the Muizenberg Improvement District by GRIT is focused on making it safe for people to walk in the streets and enjoy public spaces. This top-up service does not replace the services already provided by the South African Police Services (SAPS), Law Enforcement and Metro Police. Please take note that the MID Public Safety Patrollers are not permitted to enter private property and residents are responsible for their own home security and safety.

That said, GRIT recognises that what happens in public space affects the entire MID Community. This is why we collaborate closely with MCSI (the Neighbourhood Watch) the MID Social Worker, Law Enforcement and SAPS to identify social problems, crime hot spots and trends in the way criminals operate. This helps all of us involved in crime prevention to focus our efforts effectively.

At a glance – locations of crime incidents and by-law infringements responded to:

Crime Incidents	11	By-Law Infringements 18	
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Summary Overview 2016-2017

Incidents/Activities	Dec	Jan	Feb	Mar	Apr	May	June	July	Aug	Sept	Oct	Nov	Dec
Total	312	324	306										
Routine	252	276	260										
By-Law infringements	12	17	18										
Crime	17	17	11										
Stakeholder Engagement	4	2	8										
Ad-hoc	27	12	9										

1. Crime Incident Response¹

The	eft			
	Date	Location	Detail	Outcome
1	12-02-2017 12:48	Cromer Rd	The control room received a call saying that a man in a white Honda had driven past and grabbed a young woman's skate board.	The suspect was already gone when the patrollers arrived on the scene.
2	18-02-2017 06:50	Clevedon Rd	MID patrollers Hans and Khaya came across a parked car with the door open and saw that the ignition had been tampered with.	They found the owner who said that it was not the first time someone had tried to steal his car.
3	19-02-2017 00:36	Palmer Rd	MID Patrollers Zulu found two men acting suspiciously next to a car which they had parked alongside a stationery bakkie. When approached, the men said they were going to get a tow rope and would be back.	MID patroller Zulu went to investigate and found that the bakkie gear lock had been broken and was lying on the seat. The bonnet was also open. The control room was informed and they contacted the owner.
4	26-02-2017 11:00	Beachfront	MID Patrollers Khaya and Landu were approached by a couple who reported that their cooler box and bag containing a wallet, their bank cards, drivers licences, car keys, prescription glasses and a Samsung Galaxy S6 cellphone were stolen. They tracked the phone and saw it was still somewhere in the beachfront area.	The MID patrollers searched the area and found a man near the stolen bag. On spotting them, the alleged thief began to run but was quickly apprehended by patroller Landu. When only the prescription glasses were found in the bag, the man confessed that his accomplices are on the way to Capricorn with the other goods. Other MID Patrollers were called for back-up and they found the accomplices

¹ While the MID Patrollers record the names of complainants, their addresses and the names and descriptions of those involved in the crime, identifying information is not disclosed in this report.



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The fi the vi mem	en items. first man, then ran and jumped into vlei. He was apprehended by a nber of the public who jumped into
	water after him. He was taken to S and a case was opened.

Sus	picious behavi	our		
	Date	Location	Detail	Outcome
5	04-02-2017 02:52	Beach Rd	MID Patroller Hans responded to a complaint about a car idling outside a house.	When he approached to investigate he found the male driver was busy on his phone. The man left the area.
6	05-02-2017	Cnr Royal and Vlei roads	A resident phoned to say a man was digging in the road and could be stealing cables.	MID Patrollers investigated and found the man was on official business.
7	18-02-2017 19:00	Church St	MID patroller Khaya heard a noise coming from a shop in Church street and found a man verbally abusing the shop owner and making a nuisance.	Patroller Khaya told the man to move on, which he did.
8	18-02-2017 16:20	Clevedon Rd	MID patroller Hans was patrolling when he noticed a well-known Muizenberg trouble maker loitering on the corner of Clevedon and Albertyn Rd. He approached him, and told him to move along. A resident came out and became verbally abusive, swearing at Patroller Hans and telling him he had no right to move people along.	Patroller Hans explained that the patrollers had ongoing problems with the man who had tried to stab someone the previous week. But the resident continued with a stream of abuse and said the patrollers should do their job properly.
9	24-02-2017 10:37	Beach Rd	MID patroller Khaya noticed a man following a woman down the road in a suspicious way.	When questioned, the man said he was on his way to a painting job further down Beach Rd.
10	25-02-2017 11:13	Alexander Rd	A resident reported a man who had been in Alexander Rd, the walking towards the vlei who seemed to be hiding something big under his jacket.	The MID patrollers investigated but could not find the man.

Fighting in Public				
	Date	Location	Detail	Outcome
11	05-02-2017 18:08	Alexander Rd	A resident called to say that 2 new car guards were fighting with a well- known local vagrant outside Kosies guest house and wanted to stab him.	When the MID Patrollers arrived at the scene they found the fight was over. The people involved were warned.

Total Crime Incident Reponses: 11



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2. By-Law infringements

	Date	Location	Detail	Outcome
1	02-02-2017 13h00	Beachfront	MID patroller Hans noticed a woman in a wheelchair who was going up and down harassing people for money.	He explained to her that she could not harass people for money and she became abusive and agitated. Patroller Hans went to the MID Social Support Clinic in Atlantic Rd and informed Social Worker, Marion Thomas about the woman.
2	03-02-2017 20:50	Watson Rd	MID patroller Zulu was approached by a woman who told him a car had been parked on the pavement outside her house for months.	MID patroller Zulu advised the resident to contact Law Enforcement and gave her their contact details.
3	03-02-2017 21:00	Palmer Rd	Joons Restaurant phoned the control room to report harassment by street children	MID patrollers responded and moved the children along.
4	16-02-2017 10:08	Cromer Rd	MID patroller Khaya was approached by a woman who said young boys were pressing all the intercom buttons in the street and being a nuisance.	When the boys saw they had been spotted by MID Patroller Khaya, they ran down Promenade Road and disappeared.
5	17-02-2017 16:55	Church St	MID patrollers were stopped by a resident on Church street who said a man behaving suspiciously had gone down Fraser Rd.	The MID patrollers looked for the man described but did not find him.
6	06-02-2017 07:25	Cromer Rd	A MID patroller intervened when he found 2 small boys harassing an elderly homeless man.	The boys ran away towards False Bay station.
7	08-02-2017 14:40	Atlantic Rd	MID patroller Zulu came across 3 boys harassing homeless people on the pavement next to the bridge.	When patroller Zulu pulled up to intervene, the boys ran away.
8	09-02-2017 15h14	Albertyn/ Wherry Rds.	The control room received a complaint about 3 young boys roaming around Albertyn Rd looking into yards and begging for food.	MID patroller Hans found 2 boys in Wherry Rd and told them to stop begging and leave the area.
9	14-02-2017 13:00	Killarney Rd	The MID Bicycle patrollers found a man hararassing passers-by for money.	They got his name and found out that he was from Capricorn. He was warned and told to move on which he did.
10	22-02-2017 14:49	Palmer Rd	A resident reported street kids being a nuisance outside Village Inn.	MID Patrollers moved them out of the area.
11	23-02-207 15:31	Palmer Rd	A resident reported street kids begging in front of Village Inn.	Patroller Khaya responded and moved them out of the area.
12	24-02-2017 21:15	Albertyn Rd	A resident called to say that car guards were pouring into the village, heading up to Blue Bird market.	MID Patrollers responded and warned the car guards to move on.



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13	25-02-2017	York Rd	A resident complained about 3 street children harassing people in York Rd.	MID Patrollers warned the street children to move along.
14	09:57 25-02-2017 01:36	Beachfront	A resident complained that drivers were spinning wheels at Surfer's Corner.	MID Patrollers were on the scene and stopped the drivers from spinning their wheels.
	Drug-related	Activity		
15	03-02-2017 22:30	Royal Rd	While patrolling in Royal Rd, MID Patroller Hans was stopped by two residents who complained about 6 small boys sniffing glue and behaving aggressively.	MID patroller Hans found the boys and the control room called SAPS who responded and took the children away.
	Drinking of A	Alcohol in Public	2	
16	01-02-2017 14:10	Beachfront	While on patrol, MID patroller Hans noticed 5 men coming from Muizenberg Station with a bag of alcohol. They went and sat on a bench facing the sea.	MID patroller Hans approached the men and explained that it is illegal to consume alcohol in public spaces. The men left.
17	04-02-2017 00:30	Killarney Rd	While on patrol in Atlantic Rd, MID Patroller Hans saw a Toyota Hilux Bakkie speeding up Kilarney Rd. He followed the bakkie. As it passed the bakery, the bakkie bumped into the back of a silver golf. Men came out of the Village Inn and said they had been watching the driver of the bakkie and tried to stop him because he'd been drinking. He ignored them and left the Village Inn and took off down Church Rd and then came back up Kilarney Rd when Patroller Hans followed him.	When Patroller Hans approached the driver after the collision with the golf, the driver could barely stand and was staggering. Patroller Hans took the car keys from the driver and asked the control room to phone SAPS. After a long wait, SAPS did not arrive so Patroller Hans took the driver to SAPS. SAPs then sent two officers to go and collect the bakkie.
18	04-02-2017 01:54	Palmer Rd	MID Patroller Isaac found a drunk man coming out of Palmer Rd	He escorted him home to Milner Rd

Total Reponses to By-Law infringements: 18



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3. Ad-hoc assistance

	Ad-hoc Assis	tance		
1	03-02-2017 20:50	Atlantic Rd	While patrolling Atlantic Rd, MID patroller Hans, saw a homeless woman he recognised lying on the side of the road screaming in pain.	Patroller Hans stopped and approached the woman. He noted that her leg was badly swollen and he asked if he could call an ambulance. After some resistance, she agreed. Patroller Hans asked the control room to call an ambulance and stayed with the injured woman until the ambulance arrived after 23h00.
2	06-02-2017 08:20	Maynard Rd	MID patroller Khaya was driving down Maynard Rd when he saw two women coming out of their flat carrying heavy bags.	He assisted them and they were grateful.
3	07-02-2017 15:00	Vlei Rd	MID patroller Khaya was in Vlei Rd when he noticed a woman who appeared very nervous because as she walked, a man was following her.	Patroller Khaya approached the woman and offered to escort her to the beach where she was headed. She thanked him gratefully.
4	08-02-2017 09:37	Maynard Rd	MID patroller Khaya stopped to greet a man who appeared lost. He said he was looking for 4 Rhodesia Rd.	Patroller Khaya gave him directions.
5	10-02-2017 14:50	Holland Rd	MID patroller Hans came across a woman whose car wheels had got stuck on some drain pipes coming out from the pavement.	Patroller Hans helped jack up the front tyre and freed the car. The woman was most grateful.
6	12-02-2017 01:52	Holland Rd	MID patroller Zulu found a mini-bus full of tourists who were lost and actually wanted to be in Seapoint.	He gave them directions to Seapoint and they were grateful.
7	16-02-2017 07:00	Cromer Rd	MID patroller Zulu noticed that the gate to a house had been left open.	He rang the bell and advised the owner who was most grateful.
8	17-02-2017 16:00	Albertyn Rd	MID patroller Zulu stopped to help a woman who was struggling to change a flat tyre.	She was most grateful.
9	18-02-2017 15:02	Palmer Rd	MID patrollers Hans came across a resident who asked for help carrying a bed from his car.	He assisted and the resident was grateful.

Total Reponses Ad hoc Assistance: 9



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4. Routine activities

Activity	Location	Detail			
Bin Picking Monitoring	All streets in the MID (4)	MID Patrollers closely monitor bin pickers every Wednesday morning. We approach those loitering and looking over property walls or leaving litter in the streets and asked them to move along.			
Public Safety for train commuters	False Bay Train Station (56)	MID Patrollers stood down daily outside the station during departure of the early morning train and arrival of the late evening train to safeguard commuters walking along Albertyn Rd. Due to the closure of Albertyn Rd crossing in the first 2 ½ weeks of the month, traffic in the area was limited and special attention was paid to suspicious behaviour in the area.			
Daily Patrols	Church Street Subway (56)	Day and night patrol shifts monitored suspicious activity, erection of			
	Muizenberg Station Subway (28)	new structures and criminal activity.			
	Muizenberg Park (56)				
	Surfer's Circle Walkway (28)				
Homeless Count	Atlantic Rd (28)	Daily count of homeless and liaison with MID Social worker.			
Social Development Field workers	MID Office, Atlantic Rd (4)	Logged MID Social Development Fieldworkers on site and off site, when they report into the MID area. Done via WhatsApp. GRIT office manager, Noel Fradie meets with the MID Social worker at least twice a month to discuss any new homeless people, structures being erected and problems with street children.			

Total Routine activities Feb 2017: 260

5. Stakeholder Engagement

Meetings attended | Media Publicity | Public Information Sessions

Date	Description
February 2017	MID Patrollers continue to make a big effort to engage with community members and visitors and provide ad-hoc assistance to them. This is reflected in our report and there have been compliments posted on the Muizenberg Notice Board and the GRIT Facebook page.
02-02-2017	Teuns Schamrel and Noel Fradie from GRIT met with MID Board members Toby Megaw, Heidi Goodman and Marion Wagner to discuss public safety issues and the interim management of the Public Safety portfolio by Heidi Goodman.
06-02-2017	Our Public Safety officers took part in Joint Operations with Law Enforcement in Atlantic Road and surrounds.
09-02-2017	Noel Fradie, Grit office manager was introduced to the new MID Social worker intern, Porsha, at a meeting with MID Social Worker Marion Thomas, MID Manager, Chevone Petersen and MID Social Development Director, Kevin Rack.



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16-02-2017	Noel Fradie, Grit office manager met with MID Social Worker, Marion Thomas and MID Social Development Director, Kevin Rack to discuss the Standard Operating Procedure for dealing with street and homeless people.
16-02-2017	Joint Fieldwork in Muizenberg Park by MID social development and public safety: Noel Fradie, Grit office manager and Kevin Rack, MID Social Development Director accompanied the MID fieldworkers to engage with people living in the Muizenberg park area.
20-02-2017	Teuns Schamrel and Noel Fradie together with 3 MID public safety patrollers attended an on-site meeting to discuss implementation of traffic safety measures at the re-opened Albertyn Road level crossing. Two extra MID Public Safety patrollers from GRIT have been deployed to assist with directing motorists over the crossing from 6:00 – 18:00.
22-02-2017	Joint Field Operation to identify street people and street children in the MID area. The MID Public Safety Patrollers supported the MID Social Worker, Marion Thomas and MID Social Development Director, Kevin Rack and the City of Cape Town and Dept. of Social Development in this joint operation. MID Chairperson, Marion Wagner wrote an email commending the MID patrollers for their professionalism, restraint and empathy during the operation.

Total Stakeholder Engagement activities: 8

6. Trends and hotspots

Trend: Roaming Unsupervised Children

Roaming, unsupervised children remain a big problem and you will note a number of incidents in this regard in the Feb report. Because they are minors, the groups of unsupervised children who roam around the vlei, the streets and the beach are a real challenge to deal with. They are often intoxicated with drugs or alcohol and unlike adults, are usually aggressive towards the MID patrollers as they know they can't be arrested.

We are working closely with the MID social worker and field workers to assist in finding solutions and have twice assisted the MID to conduct a joint field operation to identify street people and street children in our area. (25 Jan 2017 and 22 Feb 2017)

Trend: Drunkenness / Village Inn

Drunken people walking / driving home from the Village Inn is an ongoing problem as the patrollers try to ensure that they don't cause harm to themselves or others.

Trend: Tourist information enquiries

The patrollers regularly get asked where tourists can find accommodation. They are aware of some of the backpackers and 8 Holland Rd so they tend to direct tourists to these places. This is perhaps an opportunity for the MID to collaborate with the False Bay Business and Tourism Association and produce a list of accommodation which the patrollers can hand out when asked.