## For review: 02/2014

### OPS\_002\_v001

# Muizenberg Improvement District: Cleaning and Gardening Services

**Monthly Report** 

June 2017

#### **PREPARED FOR:**

Chevone Petersen Muizenberg Improvement District

#### **DATED:**

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#### **TABLE OF CONTENTS**

| 1          | INTRODUCTION        | 3  |
|------------|---------------------|----|
| 2          | OPERATIONAL AREAS   | 3  |
| 2.1        | Priority Area One   | 5  |
| 2.2        | Priority Area Two   | 6  |
| 2.3        | Priority Area Three | 8  |
| 2.4        | Priority Area Four  | 9  |
| CONCLUCION |                     | 40 |



#### 1 INTRODUCTION

NCC Environmental Services (Pty) Ltd (NCC) was appointed as the service provider for the cleaning and greening services within the Muizenberg Improvement District (MID), with the mandate to provide a cleaning and maintenance/gardening service team tasked with the following responsibilities over a one-year period:

- To ensure that pavements, streets and fences in the MID area are kept clean and free from litter and weeds;
- To ensure that threats to public health and safety are reported to the MID office; and
- To ensure that various formal and informal green areas are properly maintained, regularly watered and kept free from weeds and litter.

#### 2 OPERATIONAL AREAS

The MID has been divided into 4 operational areas (Figure 1). These areas can be ranked according to their priorities, the latter which has been determined based on the following criteria:

- The volume of people that visit the area on a daily basis;
- Areas where litter build up is rapid and needs constant attention;
- Tourist hot spots;
- Public infrastructure and venues;
- Number of planted areas and gardens; and potential areas where criminal activities could take place.



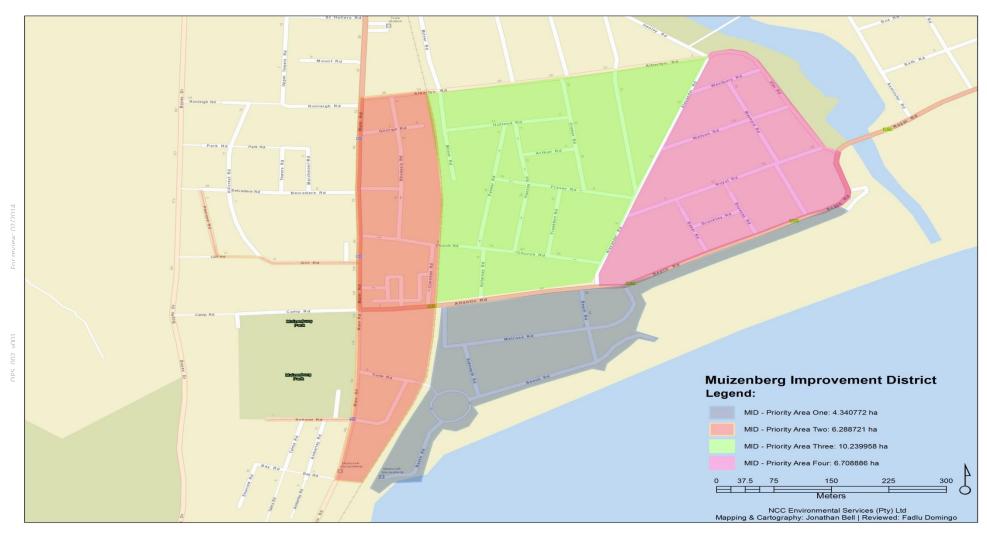


Figure 1: Operational Areas of the MID

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#### 2.1 Priority Area One

Maintenance of this area took place according to the operational plan. Sand build-up in the area has been monitored and addressed by the staff when working in the area. The civic centre parking area has also been monitored for sand build-up. All litter was removed from the planted areas within the civic centre parking area. Litter build-up behind the railway fence on the walkway between Melrose Road and Surfer's Corner remain a challenge.



Figure 2: Maintenance of guttering system at Beach Road.



Figure 3: Maintenance of guttering system at Surfers Corner.

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Figure 4: Maintenance of Surfer's Corner circle.



Figure 5: Maintenance of guttering system on Beach Road.

#### 2.2 **Priority Area Two**

The focus area identified includes Main Road, the railway crossing on Albertyn Road, the subway on Church Street, Rhodesia Road, York Road, the railway crossing at False Bay College and Muizenberg Station. Illegal dumping and incorrect waste management remains a challenge in this area.

A large amount of waste can be found on site daily within this area. This can be attributed to broken bins, bins missing lids, vagrants, incorrect waste management and varying waste collection times. Most of the challenges previously reported on within this area still persist. Church Road and the area behind the Checkers complex has been one of the more challenging areas to maintain as incorrect waste management and Checkers staff taking meal breaks within the area results in waste being scattered in to the surrounding area. Waste has also been building up behind the railway fence as the area is not accessible to cleaning crews.



The York Road parking area also experiences large amounts of litter build-up. Cigarette butts can also be found scattered within the guttering system on York Road and the adjacent parking area's guttering system.



Figure 6: Maintenance of guttering system and road verge on Albertyn Road.





Figure 7: Waste build-up at York Road parking area. Figure 8: incorrect waste management on York Road





Figure 9: Incorrect waste management on Rhodesia Road: Bins missing lids.

#### 2.3 Priority Area Three

This area has been maintained according to the operational plan. Church Road is one of the most challenging areas within the MID to maintain and keep free from litter. Refuse collection days are the most challenging to manage. The area adjacent to the electricity transformer is a hotspot for dumping. Dog faeces within this area are a health concern. Dog faeces can be found on walk ways, pavements and green areas.

The garden on the corner of Palmer and Hansen Roads is always littered with dog faeces. In order to control this, cleaning teams will have to monitor and clean this area on a daily basis. Alternatively, residents could be advised to carry dog faeces bags- signage encouraging this would also be helpful.



Figure 10: Maintenenace of garden on the corner of Palmer and Hansen Roads.





Figure 11: Dog faeces in garden on the corner of Palmer and Hansen Roads.



Figure 12: Church Road dumping hotspot.

#### 2.4 **Priority Area Four**

This area has been well maintained during this month. The corner of Alexander and Royal Roads has become a hotspot for dumping of black bags containing household waste. This area has been maintained according to the operational plan without any major challenges or concerns.





Figure 13: Maintenance of guttering system on Maynard Road.

#### **CONCLUSION**

The cleaning team managed to remove 1 600 black bags of waste and sand from the MID area during June 2017. The team managed to maintain all operational areas according to the operational plan. Broken bins, bins missing lids, vagrants, incorrect waste management and varying waste collection times contributes to the large amount of waste found within the MID.

To date the cleaning team has managed to make a significant impact on the visual appeal of the MID area. The guttering systems are constantly maintained to ensure they operate efficiently.

We would like to thank the MID for the partnership of over 4 years working together to improve the look of Muizenberg. We wish the MID all of the best with their future endeavours and believe that the standard that was set will be used as the gauge bar and be improved on.



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