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# Muizenberg Improvement District: Cleaning and Gardening Services

## Monthly Report

September 2015

For review: 02/2014

OPS\_002\_v001

**PREPARED FOR:**

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**DATED:**

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## 1 INTRODUCTION

NCC Environmental Services (Pty) Ltd (NCC) was appointed as the service provider for the cleaning and greening services within the Muizenberg Improvement District (MID), with the mandate to provide a cleaning and maintenance/gardening service team tasked with the following responsibilities over a one-year period:

- To ensure that pavements, streets and fences in the MID area are kept clean and free from litter and weeds;
- To ensure that threats to public health and safety are reported to the MID office; and
- To ensure that various formal and informal green areas are properly maintained, regularly watered and kept free from weeds and litter.

## 2 OPERATIONAL AREAS

The MID has been divided into 4 operational areas (Figure 1). These areas can be ranked according to their priorities, the latter which has been determined based on the following criteria:

- The volume of people that visit the area on a daily basis;
- Areas where litter build up is rapid and needs constant attention;
- Tourist hot spots;
- Public infrastructure and venues;
- Number of planted areas and gardens; and potential areas where criminal activities could take place.



Figure 1: The four Operational Areas of the MID.

## 2.1 Priority Area One

Roadworks on Sidmouth and Melrose Road have negatively affected operations in Priority Area One. Sections Sidmouth Road has been excavated and is undergoing construction (Figure 2). As a result of the risk to our staff, and the requirements of the NCC Health and Safety Policy and Procedures, the team has been requested not to access sections of this area and therefore the area has received limited servicing.

There are no serious incidents or event to report on in Priority Area One for September 2015.



**Figure 2: Roadworks in Sidmouth Road.**

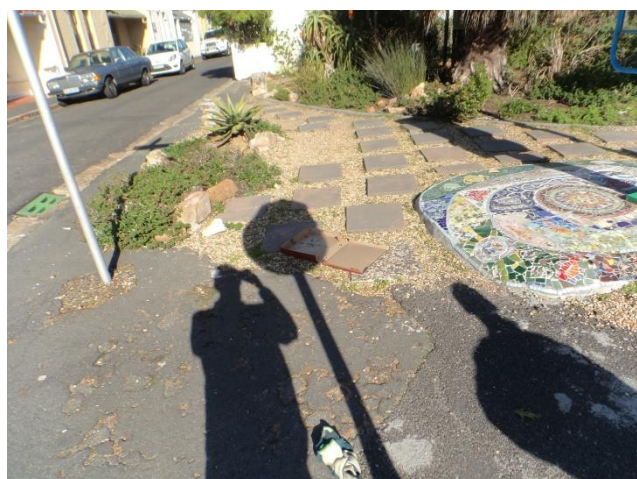
## 2.2 Priority Area Two

Roadworks on Main Road, between Atlantic Road and Muizenberg Station, are still negatively affecting operations in Priority Area Two. As a result of the risk to our staff, and the requirements of the NCC Health and Safety Policy and Procedures, the team has been requested not to access sections of this area and therefore the area has received limited servicing. The flooding of the previous month has caused the blocking off storm water drains and need to be cleared again as the drains are clogged with sand.

There are no other incidents or event to report on in Priority Area Two for September 2015.



**Figure 3 and 4: Due to the flooding that occurred in August 2015, most drains in Rhodesia road is blocked and filled with sand and to be addressed.**



**Figure 4: Cleaning of the garden by Palmer Road before.**



**Figure 5: Cleaning of the garden by Palmer Road after.**



**Figure 6: Roadworks in Main Road.**

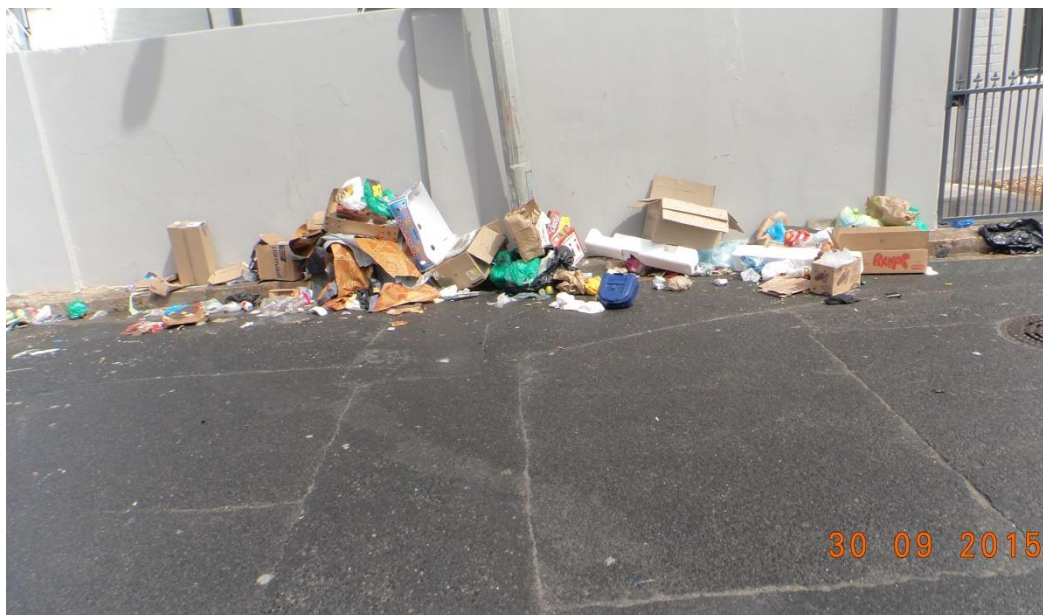
### 2.3 Priority Area Three

During September 2015 Priority Area Three experienced dumping and infrastructure issues. Church Road has been identified as the most challenging road to maintain within MID. Church Road has been especially challenging due to the majority of bins in the road being broken, missing their lids, filled beyond capacity or, are sifted through by passing vagrants. Illegal waste management and dumping is a common occurrence in Church Road. See images below for more details on some of the events that transpired within Priority Area Three during September 2015.

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**Figure 7. Litter dumping on Church road before being cleaned.**



**Figure 8. After litter dumping on Church road was removed by the MID cleansing team.**

## 2.4 Priority Area Four

During September 2015 Priority Area Four experienced some minor incidents of dumping. See images below for more details on some of the events that transpired within Priority Area Four during September 2015.



**Figure 9: Overloaded bins in Alexander Road.**



**Figure 10: Overloaded bins and waste dumped in Alexander Road.**

## 3 CONCLUSION

The cleaning team managed to remove 1094 black bags of waste from the MID area during September 2015. Handover took place from one technician to another during the month of September 2015.

The NCC team is striving to continually improve on the techniques and strategy being implemented to keep the MID clean and litter-free. To date the cleaning team has managed to make a significant impact on the visual appeal of the MID area. The guttering systems are constantly maintained to ensure they operate efficiently during the rainy season. All blocked or broken drains and infrastructure noticed during the cleaning operations have been reported to the MID Office to ensure that they are repaired quickly and operate effectively.

We look forward to working with the MID to strengthen this partnership and improve the quality of our services in future.

### PREPARED AND REVIEWED:



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