## For review: 02/2014

# Muizenberg Improvement District: Cleaning and Gardening Services

**Monthly Report** 

May 2017

#### **PREPARED FOR:**

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#### **DATED:**

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#### 1 INTRODUCTION

NCC Environmental Services (Pty) Ltd (NCC) was appointed as the service provider for the cleaning and greening services within the Muizenberg Improvement District (MID), with the mandate to provide a cleaning and maintenance/gardening service team tasked with the following responsibilities over a one-year period:

- To ensure that pavements, streets and fences in the MID area are kept clean and free from litter and weeds;
- To ensure that threats to public health and safety are reported to the MID office; and
- To ensure that various formal and informal green areas are properly maintained, regularly watered and kept free from weeds and litter.

#### 2 OPERATIONAL AREAS

The MID has been divided into 4 operational areas (Figure 1). These areas can be ranked according to their priorities, the latter which has been determined based on the following criteria:

- The volume of people that visit the area on a daily basis;
- Areas where litter build up is rapid and needs constant attention;
- Tourist hot spots;
- Public infrastructure and venues;
- Number of planted areas and gardens; and potential areas where criminal activities could take place.



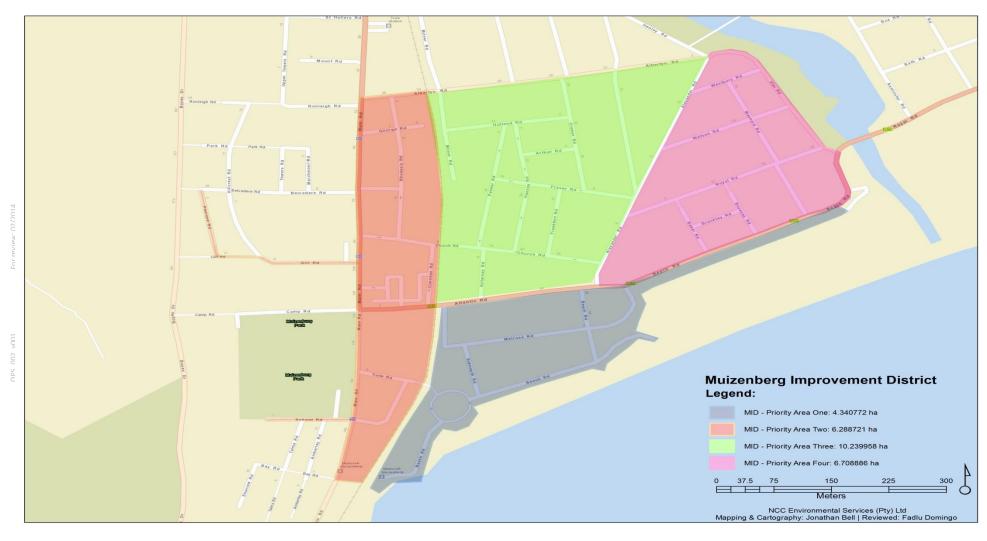


Figure 1: Operational Areas of the MID

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#### 2.1 Priority Area One

The area has been monitored and maintained according to the operational plan. The walkway between Atlantic and York Roads has produced a large amount of waste. The cleaning team conducted maintenance on the Surfers Corner Circle by pruning vegetation, removing weeds and litter.

The guttering systems within the parking area at the Civic Centre have been serviced. This is a challenging area to service as some of the parking bays are used by residents and shop owners. When the team arrives on site to service these gutters, cars are already parked making it challenge to remove sand which built up beneath them. The edges of the flower beds within this area were also overgrown thereby contributing to the build-up of sand. The team pruned these edges back and removed the sand from the area.



Figure 2: Maintenance of guttering system at Surfers Corner Parking Area.





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Figure 3: Maintenance of Civic Centre Flower Beds.

#### 2.2 **Priority Area Two**

The focus areas identified include Main Road, the railway crossing on Albertyn Road, the subway on Church Street, Rhodesia Road, York Road, the railway crossing at False Bay College and Muizenberg Station. Illegal dumping and incorrect waste management remains a challenge in this area.

The vegetation at the entrance to the subway has been pruned and foliage removed from site.

The area behind the checkers complex remains a challenge as waste blows from private property onto the Church Road and the railway fence. Checkers staff takes their meal breaks within this area contributing the large amount of litter.





Figure 4: Pruning of vegetation at the entrance to the Church Road subway.







Figure 5: Incorrect waste management resulting in scattering of waste.



Figure 6: Area where checkers staff take their meal breaks.

#### 2.3 Priority Area Three

This area has been maintained according to the operational plan. Church Road is one of the most challenging areas within the MID to maintain and keep free from litter. Refuse collection days are the most challenging to manage. As such, the team monitors the area on a daily bases and services the area accordingly. The area adjacent to the electricity transformer is a hotspot for dumping- most of the challenges reported on within this area still persist.



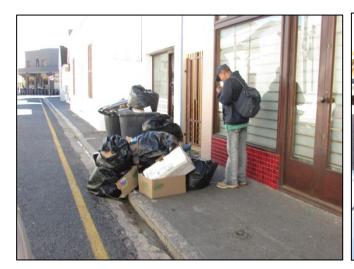




Figure 7: Refuse collection day.

#### 2.4 Priority Area Four

The area didn't experience any major challenges during this month. Work has continued without any major issues in priority area four. Ongoing weeding and gardening has been taking place throughout the area. This is focussed on reducing the seed load and hence regrowth of weeds. Weeding efforts will be increase within the area as their growth has been stimulated by recent increase in rainfall.

#### **CONCLUSION**

The cleaning team managed to remove 1 800 black bags of waste and sand from the MID area during May 2017. The NCC team is striving to continually improve on the techniques and strategy being implemented to keep the MID clean and litter-free. The team cleared sand build-up at the civic centre parking area and at the Muizenberg Surfer corner Parking area and maintained the flowerbeds within the area.

To date the cleaning team has managed to make a significant impact on the visual appeal of the MID area. The guttering systems are constantly maintained to ensure they operate efficiently.

We look forward to working with the MID to strengthen this partnership and improve the quality of our services in future.



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